

ACCIÓN PERFORMANCE

INDIANAPOLIS, INDIANA

ISO Certification Unlocks Efficiency and Growth for Purdue MEP Client

“ We truly appreciate Purdue MEP’s expertise with developing our ISO QMS system.

They were vital by providing us with the necessary guidance and resources we needed to succeed.”

Rick Allen
Vice President of
Operations
Acción Performance

The Challenge:

Acción Performance faced a critical need for standardized procedures and process controls to reduce operational risks and drive continuous improvement. As a growing supply chain and packaging solutions provider, they understood that establishing a Quality Management System (QMS) was essential to maintaining high efficiency and consistent throughput. However, to ensure successful implementation and adherence to ISO 9001:2015 standards, they knew they required expert guidance and a trusted support system.

The Solution:

Purdue MEP provided pivotal support in helping the Acción team develop and launch a QMS tailored for ISO 9001:2015 certification. With Purdue MEP’s extensive knowledge and hands-on guidance, advisors walked the Acción team through the detailed process, from understanding critical requirements to building a sustainable system that fits their operational needs.

The Results:

With Purdue MEP’s expertise, Acción’s facility achieved ISO 9001:2015 certification in under 10 months. During the certification audit, they received just one Opportunity for Improvement (OFI) and had zero non-conformances—a significant indicator of their robust compliance. The newly established QMS has strengthened Acción’s operational foundation, empowering them to maintain high standards and drive continuous improvement.



Impacts:

- **ISO 9001:2015 certification** in under 10 months
- **Savings of \$13,500 in training costs** due to funding secured by Purdue MEP through the U.S. Department of Defense Office of Local Defense Community Cooperation
- **Cost savings** and **increased efficiency** from better management of defects and rework
- **Anticipated new lines of business** within the automotive industry and manufacturing sector by expediting the supplier selection process

ABOUT MEP

Purdue Manufacturing Extension Partnership (MEP) provides high-value solutions to help Indiana businesses maximize their success. As advocates for Indiana’s thousands of manufacturers, our staff identifies areas of improvement, streamlines processes, and ultimately increases competitiveness. Purdue MEP serves hundreds of companies annually by implementing continuous improvement principles in the areas of productivity, growth, and technology.



Read more at: <https://mep.purdue.edu/client-successes/accion-performance/>